

Subject: Supersorb Filters Discontinued

Date: 03/03/21

Region: Global

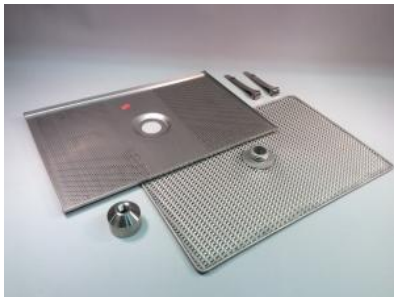
Models Affected: PFE500, 561 and PFG600 Model Fryers

Summary

Henny Penny is discontinuing part number: 12186 Pad – Supersorb 30 Count Filter. Our supplier is no longer making this product available to Henny Penny and all remaining inventory will be sold on a first-come, first-served basis. Currently, there are 90 cartons of 12186 available.

Once these filters are no longer available, we suggest you work with your customers with PFE500, 561 and PFG600 model fryers, built after 7-1-2002, to upgrade to a PHT filter style system that includes the following:

| Model | Part # | Description | Stocking Level | Qty. |
|-------------------------|--------|---------------------------------------|----------------|------|
| PFE 500. 561 PFG 600 | 14671 | KIT – GM Woven Filter Screen Assembly | B | 1 |
| PFE 500. 561 PFG 600 | 12102 | PHT Filter Envelopes | A | 1 |
| PFE 500. 561 PFG 600 | 12088 | Prime Filter Powder (recommended) | B | 1 |



Questions

Contact Technical Services using one of the following options:

Email: technicalservices@hennypenny.com

Call:

- U.S. and Canada: +1-800-417-8405

- Global: +1-937-417-8405

Text: +1-937-456-8405

Contacts:

- [Live chat](#) via the Henny Penny website, extranet, or customer support website.

- Contact Henny Penny Parts Department at: partsdepartment@hennypenny.com

Website:

- Visit our new Online Serviceable Parts lists at: hennypennyhelp.com